ARCHITECT-LED. AI-FIRST.

Architect-led engineering, agents that do the work.

SynconAI is a Salesforce Select Partner that designs, implements, and runs Salesforce and Agentforce for organisations globally, with primary client ownership across the United States and Australia. Delivery is architect-led end to end: the same certified architects who scope the work ship it and stay accountable after go-live across Sales Cloud, Service Cloud, Field Service, CPQ, Data 360, Experience Cloud, Marketing Cloud, and Agentforce. SynconAI also builds Agentforce agents, each filmed on a real Salesforce org, and four products: SynconAI 360, WorkNotes Plus, Lead to Deal and Specular.

SYN
Synchronisation
Bringing people, data, systems and business processes together.

CON
Connectivity
Creating seamless connections across enterprise platforms, applications and technologies.

AI
Artificial Intelligence
Transforming connected systems into intelligent, automated and adaptive solutions.

20+	30+	7	100%	12	4
ENTERPRISE IMPLEMENTATIONS	SALESFORCE CERTIFICATIONS	SALESFORCE CLOUDS IN PRODUCTION	ARCHITECT-LED DELIVERY	AGENTS LIVE ON REAL ORGS	PRODUCTS

OUR PRODUCTS

AI ENGINEERING PLATFORM
SynconAI 360
The AI command center for Salesforce: it scans, reasons, generates, validates, deploys and documents changes safely. **synconai360.com**

APPEXCHANGE APP
WorkNotes Plus
Threaded notes, follow-ups, templates and branded PDFs on any Salesforce record. Native managed package, nothing leaves your org. **synconai.com/worknotes-plus**

FREE ON AGENTEXCHANGE
Lead to Deal
Three free Agentforce agents for Sales Cloud: every web lead scored, routed and answered, every meeting prepared, every deal kept clean. **synconai.com/lead-to-deal**

AI AGENTS FOR CUSTOMER CONVERSATIONS
Specular
More than live chat: AI agents that answer, book and hand over, with the inbox and CRM behind them. **hispecular.com**

WHAT WE DO

Agentforce & AI
Build agents that work inside real business processes.

Salesforce for SMBs
A connected Salesforce platform built to scale with the business.

Managed Services
Ongoing administration, releases, automation, and platform evolution.

Integration & Automation
Connect systems and remove the manual work between them.

AGENTS, BUILT AND FILMED

12 Agentforce agents live, each recorded end to end on a real Salesforce org. Watch every run at synconai.com/ai-agents.

Meeting Prep Brief	Sales · 2:50
Pipeline Hygiene	Sales · 2:37
Inbound Lead Triage	Sales · 3:05
Case Triage & Routing	Service · 3:15
Document Intake	Service · 3:13
Repair Booking	Field Service · 3:53
Job Wrap-up	Field Service · 3:17
Parts and Inventory Check	Field Service · 4:26
Warranty and Asset Lookup	Field Service · 2:57
Quote and Site Visit	Field Service · 3:28
Inspection Checklist	Field Service · 3:55
Student Enquiry and Enrolment	Industry · 3:03

Lead to Deal
Three of these agents as one **free AgentExchange package** for Sales Cloud.

PARTNER STATUS
Salesforce Select Partner · OpenAI Select Partner

REACH
Global · United States · Australia

Free scoping: a 60-minute review with an architect.

Tell us the work. We map it to your org and give you a fixed plan before anything starts.

salesforce PARTNER

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United States · Australia · India