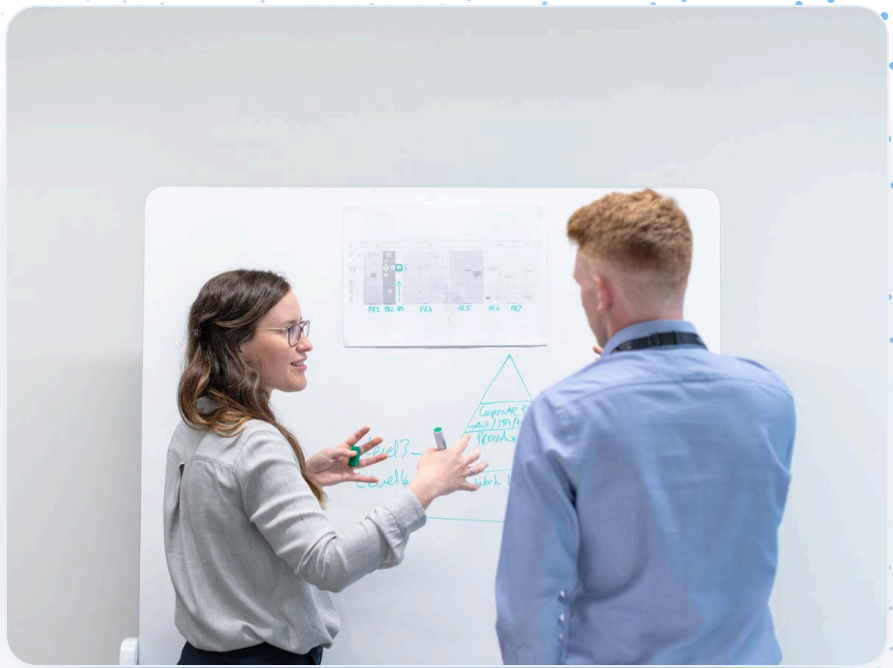
SYNCONAI
WHERE DREAMS DRIVE DATA

AGENTFORCE AGENT · INDUSTRY AGENTS · NOVEMBER 2026

Tutor and Teacher Scheduling Agent

Helps coordinators replace a tutor when a session is canceled.



STATUS
COMING SOON

WORKS WITH
Works with your team

WHERE IT WORKS
Slack

CONTACT
contact@synconai.com

salesforce PARTNER

THE JOB IT TAKES ON

What the Tutor and Teacher Scheduling Agent takes off your team.

WHAT IT DOES

An internal Slack agent that helps coordinators replace a tutor when a session is canceled. It ranks available tutors, waits for approval, reassigns the session and notifies the family and tutor.



WHO USES IT Center coordinators, operations managers, tutors, relief teachers and front-office staff

WHAT IT DOES

Everything the Tutor and Teacher Scheduling Agent handles.

01

Find replacement

Propose up to three replacement tutors with reasons.

02

Reassign session

Reassign after explicit approval and notify family and tutor.

03

Schedule questions

Read-only answers about a tutor's week or a student's sessions.

BUILT TO BE TRUSTED

The rules it cannot talk its way around.

01 Never reassign a session without an explicit coordinator approval naming the tutor.

02 If the session starts within 2 hours, state that and ask the coordinator to confirm before proposing.

03 Never show tutor personal phone numbers, pay rates or performance notes.

04 If no tutor scores above 50, tell the coordinator and create a Task for the operations manager.

TESTED BY REPLAY Scripted conversations, including the awkward ones, are replayed against the records they should create before go-live and before every change.

DELIVERY

Scoped with you, built in your org.

1

Scope with you

The actions it needs, the rules it follows and who approves what, in a fixed plan.

2

Build in your org

The agent, its Apex actions, objects and screens, as deployable Salesforce metadata.

3

Test by replay

Your own conversations replayed against your records before go-live.

4

Go live and hand over

A runbook, the test set and a walkthrough, so your team owns it from day one.

Deployable source
The agent, actions, objects and screens as Salesforce metadata.

Solution design
A Solution Design Document with UML for your architects.

Test suite
Apex tests plus replayed conversations, run before every release.

Least-privilege access
Permission sets for the agent user and for your staff.

Runbook and handover
How to run it, change its rules and roll back.

YOU PROVIDE Tutor skills, availability rules and family notice wording.

NEXT STEP

Get the Tutor and Teacher Scheduling Agent scoped for your org.

A free 60-minute review with an architect: what it would do in your org, what it needs and how long it takes.

EMAIL

contact@synconai.com

THE AGENT

synconai.com/ai-agents/tutor-and-teacher-scheduling-agent

GLOBAL DELIVERY

United States · Australia · India

BUILT BY

SynconAI, Salesforce Select Partner · 5.0/5 CSAT

salesforce PARTNER