INDUSTRY AGENTS · AGENTFORCE EMPLOYEE AGENT

Tutor and Teacher Scheduling Agent

Helps coordinators replace a tutor when a session is canceled.

An internal Slack agent that helps coordinators replace a tutor when a session is canceled. It ranks available tutors, waits for approval, reassigns the session and notifies the family and tutor.



3	6	1	8
SUBAGENTS	ACTIONS	CHANNELS	TEST CONVERSATIONS

WHAT IT DOES

Find replacement
Propose up to three replacement tutors with reasons.

Schedule questions
Read-only answers about a tutor's week or a student's sessions.

Reassign session
Reassign after explicit approval and notify family and tutor.

THE RULES IT FOLLOWS

- Never reassign a session without an explicit coordinator approval naming the tutor.
- If the session starts within 2 hours, state that and ask the coordinator to confirm before proposing.
- Never show tutor personal phone numbers, pay rates or performance notes.
- If no tutor scores above 50, tell the coordinator and create a Task for the operations manager.

NOT INCLUDED

- Payroll, pay rates and timesheets.
- Attendance tracking.
- Reassignment without a coordinator.

WORKS WITH
Works with your team

WHERE IT WORKS
Slack

RUNS ON
Sales or Platform license for coordinators, Agentforce, Slack with Agentforce enabled

BEST FOR
Center coordinators, operations managers, tutors, relief teachers and front-office staff

INDUSTRIES
Tutoring centers · Schools with relief teachers · Test prep providers · Music schools · Language schools · After-school programs · Early learning centers · Staffing agencies

WHAT YOU NEED

- ✓ Tutor skills, availability rules and family notice wording.

Coming soon. Designed in full and built to the same standard as the live agents.

Free scoping: a 60-minute review with an architect.

We map it to your org, your rules and your data, and give you a fixed plan before work starts.

salesforce PARTNER