SYNCONAI
WHERE DREAMS DRIVE DATA

AGENTFORCE AGENT · SALES AND REVENUE · NOVEMBER 2026

Renewal Radar Agent

Watches contract end dates, creates one renewal opportunity per contract inside the 120 day window, rates renewal risk with a fixed rule.



STATUS
COMING SOON

WORKS WITH
Runs in the background

WHERE IT WORKS
Slack, Email, In the background

CONTACT
contact@synconai.com

salesforce PARTNER

THE JOB IT TAKES ON

What the Renewal Radar Agent takes off your team.

WHAT IT DOES

A background Agentforce agent that watches contract end dates, creates one renewal opportunity per contract inside the 120 day window, rates renewal risk with a fixed rule, summarizes it, drafts outreach and alerts the account owner at 120, 90 and 60 days.

WHAT CHANGES

No renewal is noticed late.



WHO USES IT Account managers, customer success managers, revenue operations, renewal specialists and sales leaders

WHAT IT DOES

Everything the Renewal Radar Agent handles.

01

Renewal detection

Confirms the renewal exists.

02

Renewal risk summary

Applies the fixed risk and writes the summary.

03

Owner outreach

Alerts the owner and saves a draft.

BUILT TO BE TRUSTED

The rules it cannot talk its way around.

01 The agent never emails the customer and never edits the Contract.

02 Renewal Amount copies the prior contract value and is labeled estimate in the Name.

03 Prompts get case subjects and priorities only, never case descriptions.

04 One renewal per contract at all times.

05 Owner gets a Slack alert at each milestone.

06 No customer email is sent by the agent.

TESTED BY REPLAY Scripted conversations, including the awkward ones, are replayed against the records they should create before go-live and before every change.

DELIVERY

Scoped with you, built in your org.

1

Scope with you

The actions it needs, the rules it follows and who approves what, in a fixed plan.

2

Build in your org

The agent, its Apex actions, objects and screens, as deployable Salesforce metadata.

3

Test by replay

Your own conversations replayed against your records before go-live.

4

Go live and hand over

A runbook, the test set and a walkthrough, so your team owns it from day one.

Deployable source
The agent, actions, objects and screens as Salesforce metadata.

Solution design
A Solution Design Document with UML for your architects.

Test suite
Apex tests plus replayed conversations, run before every release.

Least-privilege access
Permission sets for the agent user and for your staff.

Runbook and handover
How to run it, change its rules and roll back.

YOU PROVIDE Contracts enabled or your own subscription object. · Service Cloud case data for the risk rule.

NEXT STEP

Get the Renewal Radar Agent scoped for your org.

A free 60-minute review with an architect: what it would do in your org, what it needs and how long it takes.

EMAIL

contact@synconai.com

THE AGENT

synconai.com/ai-agents/renewal-radar-agent

GLOBAL DELIVERY

United States · Australia · India

BUILT BY

SynconAI, Salesforce Select Partner · 5.0/5 CSAT

salesforce PARTNER