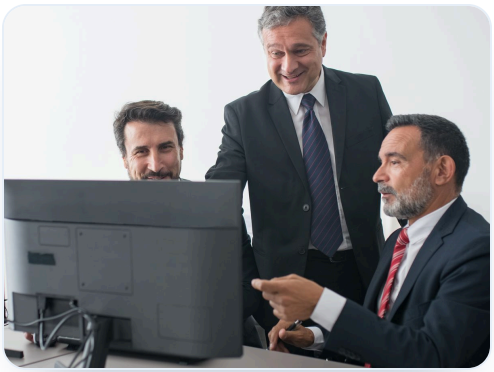
EMPLOYEE AND INTERNAL OPS · AGENTFORCE EMPLOYEE AGENT

Leave Request Agent

Lets staff request leave in Slack, checks their balance, creates the request and routes it to their manager for approval.

An Agentforce Employee Agent that lets staff request leave in Slack, checks their balance, creates the request and routes it to their manager for approval. Leave handled in one conversation, with a clean record and no email or spreadsheet.



3	5	2	8
SUBAGENTS	ACTIONS	CHANNELS	TEST CONVERSATIONS

WHAT IT DOES

Request leave
New requests for any leave type, from dates to submission.

Check balance
Remaining leave per type for the signed-in employee only.

Manage my requests
List and cancel the employee's own upcoming requests.

THE RULES IT FOLLOWS

- **The agent never approves, rejects or edits a decision**
  Only the manager can.
- **End date must be on or after start date**
  Start dates more than 7 days in the past are flagged as retrospective and noted on the request.
- Block overlapping requests for the same employee and say which request overlaps.
- **Sick leave**
  Store the leave type and dates only. Do not ask for or store medical detail.

NOT INCLUDED

- Payroll integration and accrual calculations.
- Part-day leave, long service leave rules and carry-over.
- Calendar sync to Google or Outlook.

WORKS WITH
Works with your team

WHERE IT WORKS
Slack, Salesforce

RUNS ON
Agentforce, Salesforce Platform license, Flow approvals, Slack for Salesforce

BEST FOR
Employees, line managers, HR teams, payroll staff and team leads who plan cover

INDUSTRIES
Cross-industry · Professional services · Field service teams · Healthcare practices · Retail · Hospitality · Manufacturing · Nonprofits

WHAT YOU NEED

- ✓ Salesforce Platform licenses for all staff and Slack for Salesforce.
- ✓ Entitlement rules and the public holiday list.
- ✓ Manager hierarchy loaded in the User object.

Coming soon. Designed in full and built to the same standard as the live agents.

Free scoping: a 60-minute review with an architect.

We map it to your org, your rules and your data, and give you a fixed plan before work starts.

salesforce PARTNER